

Dear Owners

We are writing to you to bring you up to date with what has been happening at the Park in your absence and also to keep you informed on new Park rules as they relate to the current pandemic. We are excited to have you back!

What to expect at the Park:

We want to alert you to changes that have been made since the start of the pandemic. We have been working constantly to update and improve the Park whilst all the while keeping everything in pristine condition, as always, while we await your return.

Reception: We will try to keep Reception use to a minimum to keep everyone safe so please only go to Reception if you have a real need, spend minimal time there as others may be waiting outside. Max two people at any one time in Reception; Try to conduct any communication with wardens either outside or via email.

We have barriers and a one way system in place. Hand Sanitiser at entrance for you to use; please respect social distancing; no leaflets or magazines to prevent infection.

Water on for your caravan: Please give us two days notice when you want your caravan water to be turned on due to the volume of requests for the same day. Best method is by email to: warden@caravanscotland.com

Local Community

As is the same all over the country, locals are nervous of having visitors from outside the immediate area. To try to mitigate their anxiety please respect social distancing and show consideration for your local community here. Local relationships are important to us all and some are understandably apprehensive about the potential impacts of returning visitors; they will need reassurance demonstrated by your thoughtfulness.

Laundry: The laundries are open but there can only be one person in each laundry at any one time. Use hand sanitiser which will be located at the Laundry entrance.

Toilet Blocks

As you all have your own facilities within your caravans we ask that you do not use the shower blocks during the pandemic.

GRANTOWN-ON-SPEY CARAVAN PARK

📍 Seafield Avenue, Grantown-on-Spey, Highland PH26 3JQ

☎ 01479 872474 ✉ warden@caravanscotland.com

🌐 www.caravanscotland.com



PlayPark: Hand sanitiser will be placed at the entrance to the playpark. This facility does not lend itself to constant sanitising so please ensure any children wash their hands thoroughly or use hand sanitiser pre and after playing in the playpark. Parents are responsible for supervising their children including their hand hygiene on entering and exiting the play area and to ensure they observe social distance. Parents should not permit children to play unaccompanied.

Games Room: In line with Covid19 guidelines this facility will not be open.

Sewage system: Please inform all who may use your caravan that it is not permitted to flush anything down the toilet except toilet paper. We know that owners would not do this but there have been too many occasions when a visitor/family member has flushed nappies etc down and caused a great deal of inconvenience, cost and extra work. Where drains are clogged by a specific caravan the owner will be charged for the work required.

Social Distancing: Please keep your distance from everyone not in your immediate family group. This includes staff in Reception.



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