

Spring 2021

Dear Guest,

We are writing to you to let you know about some of the safety procedures we have put in place at Granttown-on-Spey Caravan Park with regard to Covid19. We look forward very much to welcoming you and want to assure you that we have taken extensive steps to help to keep you safe while staying with us.

What to expect at the Park:

Pre-Arrival: If possible can you call to pay the balance of your stay. This will help to keep Reception safer by not having too many visitors needing to go inside.

Arrival: Please pull up by Reception and wait in your car for a warden to approach you. The warden will escort you to your accommodation. Try to conduct any communication with wardens either outside or via email.
warden@caravanscotland.com

Reception: Max two people at any one time in Reception; We have barriers and a one way system in place. Hand Sanitiser at entrance for you to use; please respect social distancing; no leaflets or magazines to prevent infection.

Social Distancing: Please keep your distance from everyone not in your immediate family group. This includes staff in Reception.

Toilet Blocks – Wigwams only as all others are self-contained

Please adhere to social distancing when in the toilet block and use hand sanitiser and wash your hands often. Extra cleaning will take place and staff will be on hand to disinfect and sanitise and monitor usage during peak times.

Laundry: The laundries will be open but there can only be one person in each laundry at any one time. Use hand sanitiser which will be located at entrance of Laundry.

PlayPark: Hand sanitiser will be placed at the entrance to the playpark. This facility does not lend itself to constant sanitising so please ensure any children wash their hands thoroughly or use hand sanitiser pre and after playing in the playpark. Parents are responsible for supervising their children including their hand hygiene on entering

GRANTTOWN-ON-SPEY CARAVAN PARK

📍 Seafield Avenue, Granttown-on-Spey, Highland PH26 3JQ

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and exiting the play area and to ensure they observe social distance. Parents should not permit children to play unaccompanied.

Games Room: In line with Covid19 guidelines this facility will not be open.

Entrance Barriers: Barriers may be closed during the night between the hours of 11pm and 5am. Please leave your car in the car park if you plan to be out during the night.

Visitors: We are currently not allowing visitors on-site to meet with other guests. We're sure that you will understand that this could increase the social distancing burden on staff and other guests during this particular time. In addition, it will create difficulties in being able to provide track and trace data if required. We ask that you arrange to meet any visitors at an offsite location.

Local Community

As is the same all over the country, locals are nervous of having visitors from outside the immediate area. To try to mitigate their anxiety please respect social distancing and show consideration for your local community here. Local relationships are important to us all and some are understandably apprehensive about the potential impacts of returning visitors; they will need reassurance demonstrated by your thoughtfulness.

Have a lovely stay!

Kind Regards,

The Warden Team

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